



UNITED REPUBLIC OF TANZANIA
MINISTRY OF COMMUNICATION AND INFORMATION
TECHNOLOGY
TANZANIA TELECOMMUNICATIONS CORPORATION



PRIVACY POLICY FOR T-BURUDANI PLUS

Last Updated: March 2, 2026

Tanzania Telecommunications Corporation (TTCL) ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share information through the **T-BURUDANI PLUS** mobile application and service.

1. Information We Collect

- **Account Information:** When you sign up or log in (especially via TTCL FTTH credentials), we collect your name, phone number, email address, and account ID.
- **Device Information:** We collect info about the devices you use to access the service (e.g., device model, operating system, and unique device identifiers) to manage the **5-device limit**.
- **Usage Data:** We collect information about the content you watch, search for, and how you interact with the app to provide personalized recommendations.
- **Network Information:** We identify if you are connected to a **TTCL FTTH** network to enable zero-rating (no data cost) features.

2. How We Use Your Information

- To provide and maintain the T-BURUDANI PLUS service.
- To authenticate your TTCL FTTH subscription status.
- To personalize your entertainment experience.
- To monitor and prevent unauthorized use of accounts.
- To communicate with you regarding service updates or technical support.

3. Sharing of Information

We do not sell your personal data. We may share information only in the following cases:

- **With Service Providers:** We work with trusted partners to provide technical infrastructure and content delivery.
- **Legal Requirements:** If required by Tanzanian law or in response to valid requests by public authorities.

4. Data Retention and Security

We retain your personal information only for as long as necessary to provide the services you have requested. We implement industry-standard security measures to protect your data from unauthorized access.

5. Your Rights

You have the right to:

- Access the personal data we hold about you.
- Request the correction of inaccurate data.
- Request the deletion of your account and associated data.

6. Children's Privacy

T-BURUDANI PLUS includes a "Kid-Friendly" section. We do not knowingly collect personal information from children without parental consent.

7. Contact Us

If you have any questions about this Privacy Policy, please contact us at: **Email:**
dg@ttcl.co.tz

Address:

Director General
TTCL Corporation
Extelecoms house
32 Samora Avenue
P. O. Box 9070
11104 Kisutu
Dar es Salaam
Tanzania.

